

HART MATTERS.....



Hart Voluntary Action

Spring 2010

Hart Voluntary Action is funded by



Hampshire
County
Council



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Welcome to the first edition of Hart Matters of 2010 which begins where we left off last year; the forthcoming Hart Volunteer Recognition Awards. The response across all categories has been very encouraging; so much so that we have decided to extend the closing date until Monday 15th March to allow time for a late flurry of enquiries to mature into nominations.

Thereafter, the selection panel will select the three most deserving nominees in each category, all of whom, along with their sponsor, will be invited to the Award Ceremony in the Council Chamber on 15 April. It is regretted that, due to limitations on space, only the three finalists in each category can be invited to the ceremony; however those who do not make the final selection will receive a letter of appreciation from the Chairman of Hart District Council.

I am pleased to report that we are expanding our development team; we are in the process of recruiting a Community Development Worker (CDW) to improve the services we deliver to older people and other groups who support them. The CDW will work as part of a Community Innovations Team being set up by Hampshire County Council. The team, which will include professional staff with expertise in health and social care, will help older people maintain their independence. They will provide older people and their family with a range of services including, support, advice and guidance, assistance with linking into appropriate health services and community

activities, and specialist help for those experiencing difficulties around the home. The CDW will provide the link into the voluntary sector and will help develop the capacity of the sector to support older people in the community. It is hoped that the team will be fully established and up and running by the end of April.

Finally, as part of our collaboration with other organisations to improve our services we are working with four other CVS' s to deliver a wide range of cost effective training for the voluntary sector. Details of the courses currently on offer are listed at page14, if what you want or need is not here then please let us know and we will endeavour to provide it.

Steve English
Chief Executive

HART VOLUNTARY ACTION

Hart Voluntary Action—What we do

Hart Voluntary Action is the Council for Voluntary Services (CVS) for Hart District, one of a national network of over 300, which serve their local voluntary and community sector. We provide a range of services all aimed at developing the capacity and enhancing the effectiveness of local voluntary organisations, community groups and charities.

Why Become a Member of Hart Voluntary Action?

- ◇ We are a contact point for all kinds of information, which is useful and relevant to groups in Hart. We pass this information on to our members through newsletters and e-mail.
- ◇ We run training events and information days for our membership, including a Hart Voluntary Sector Forum bringing the voluntary and community sector together to provide mutual support and share information.
- ◇ We aim to represent the interests of Hart's voluntary and community sector at District and County level.
- ◇ We help our members recruit volunteers for their work.
- ◇ We support the development of new groups or activities that will support the local community.

Membership of Hart Voluntary Action is free and is open to any group or organisation which run their activities for the benefit of the community in Hart and neighbouring districts. **So Why Not Join Us!**

“Building a stronger community through voluntary action”

Hart Matters by e-mail

We can only send one hard copy of **Hart Matters** to each organisation, but if you would like us to send a pdf copy by e-mail to other members of staff, your volunteers or committee members, please send us their names and e-mail addresses. Under our data-protection policy, we will not pass e-mail addresses onto third parties without prior permission.

call Karen on **01252 815652**

Administrator@hartvolaction.org.uk

evolve

Voluntary & Community Groups: Serving Hampshire and the Isle of Wight

Do you want free publicity for your group's activities? Why not register on the e.VOLve website and join thousands of other Hampshire voluntary/community groups, clubs, etc?

To check if your group is registered already, or to register your group, please go to:

<http://www.e.volvo.org.uk>

Have a look at our website
for more information:

www.hartvolaction.org.uk

Hart Voluntary Action, Civic Offices, Harlington Way, Fleet, Hants, GU51 4AE
Tel: 01252-815652 Email: info@hartvolaction.org.uk

Registered Charity No. 1119912

Company No 5982733

OPPORTUNITIES TO GET INVOLVED!

The 'Safer Hart' ReCycling Project needs your old bikes!

The ReCycling Project sees Hart youngsters learn how to build, maintain and safely ride bicycles. Run by the 'Safer Hart' Partnership, the project is designed to help youngsters aged 8-17 by challenging behaviour, perceptions and attitudes, building self esteem, teaching practical skills and providing a sense of achievement.



The scheme's headquarters is a storage container donated by CSL Ltd, Blackwater, and is situated by The Point Youth Centre in Fleet. Youngsters are taught by volunteer Graham Holder of Tregah Bikes, a Police Community Support Officer, as well as officers from the Hampshire Youth Team.

Each of the students is asked to sign a behavioural contract and the course operates on a "three strikes and you are out" basis. During the programme the group are taught basic repairs and maintenance and take a level 2 cycling proficiency test. They re-build donated cycles as well as learning about their own. It is hoped to build up a stock of recycled bikes which will then be donated to needy youngsters in the area and exported by a charity to Africa.

If you have an old bicycle in reasonable condition that you could donate to this project or if you would like more information, then please get in contact with David Lipscombe, Community Safety Officer, Hart District Council on **01252 774476** , email david.lipscombe@hart.gov.uk



The Journey of a Lifetime to the Highest Mountain in the Atlas Ranges!

Parity for Disability is looking for intrepid travellers to take part in a unique, life changing trek in 2010 to the highest mountain in North Africa. The event runs from 2-9 October 2010 and those taking part are asked to raise £1,500 for the charity.

Journeying to the top of Toubkal in the High Atlas Mountains, 4167 metres above sea level, participants will experience dramatic stark crags, rugged mountain trails and views of other mountains over 4,000 metres high. The funds raised will help maintain Parity's vital services for children and adults with multiple disabilities in the community. Parity runs two day centres in Farnborough and Camberley, Easter and summer teenagers' activity schemes, and a music therapy service that operates both on-site and in homes, schools and other locations throughout the area.

Staff at Parity will be available to advise on fundraising and preparation, and plenty of walking in the British hills will ensure participants are fit for the challenge. The trek will be run by specialists AC Adventures. Owner Ross Ashe-Cregan has successfully climbed Toubkal in both summer and winter, and led parties trekking in both the Atlas and Anti-Atlas Ranges.

For more information, please contact Helene on **01252 375581** or helene@parityfordisability.org.uk. You can also view a brochure about the trek by visiting the events page at www.parityfordisability.org.uk

HART VOLUNTARY ACTION: NEW MEMBERS

WELCOME! We are very pleased to welcome two new members:

LONG SUTTON VILLAGE HALL

Long Sutton Village Hall stands in the centre of the village opposite the Church. It is a central part of village life. The Hall is run by a committee who work to fundraise in order to maintain and improve the building and provides events to entertain the villagers.

The original village hall was first built in the early 1920's on the old school playground. Major extension work, partially funded by the Lottery Community Fund was carried out in 2001, which added a new entrance, disabled access, kitchen and toilets, providing a modern local community facility. The building now offers a modern well-equipped venue for villagers to meet and is also well used by various groups such as the WI, Wine Circle, Alan Rowe Art Group, Youth Group and Sunday School. The committee run events to entertain the villagers – notably quiz nights, wine tasting, bingo, the Annual Flower Show and many others.

Details about upcoming events can be found on the village hall page of the Long Sutton web-site:

<http://www.longsutton.org/index.htm>

To find out more/make a booking please contact: Helena Haywood – Booking Secretary on **01256 861354**

Monday - Friday, Day Session (9am - 1pm or 2pm - 6pm) £23

Monday - Thursday, Evening Session (7pm - Midnight) £25

Weekend Session (From 6pm Friday to Midnight Sunday) 6 hour session £33

Rates for longer sessions by agreement

ROTHERWICK PLAYGROUND DEVELOPMENT GROUP

A group of local mums set up the group informally a year ago to consult with local residents, the school, and other children's groups about updating the play area and introducing new play equipment for older children to the recreation facilities in Rotherwick Park on the edge of the village. Having consulted with all Rotherwick households, they are now planning a series of information/fundraising events at the Rotherwick Village Hall to share ideas for the future development of the play areas.

Children's Sale & Afternoon Tea - Sunday 18th April 2010 2pm to 4pm

(Books, clothes, toys, music, equipment or just some cakes for teatime)

Donations: Please do dig out any baby/child items you no longer want – not just jumble, Items should be dropped at the village hall on the day between 10am and 12pm.

Family Fun Day - 13th June 2010

Barn Dance - 27th November 2010

To find out more, or to come along to one of their family events, please contact Nicola Howell on **07787 541927**



HVA MEMBERS' INFORMATION

Special Needs Information Day Saturday, 24th April 2010

contact a family
for families with disabled children

Parent Partnership Service



Contact a Family and Hampshire Parent Partnership Service are pleased to announce that this year's Special Needs Information Day is on Saturday 24th April 2010 at The Connaught School, Tongham Road, Aldershot.

We have now been holding these free events for thirteen years, giving families and practitioners the opportunity to gather information about support and services available across the county. Visitors can come along at any time between 10am and 3pm to browse the exhibits, and to chat to representatives from voluntary organisations and statutory services about a wide range of special needs and related issues.

Alongside the exhibition, a series of workshops and information talks will be on offer, and visitors can pre-book their free places on the sessions of their choice. Parents and carers will be given priority but if spaces are available, then school staff and other professionals are welcome to attend. Details about the workshops and talks on offer this year will be available during the next couple of months.

Parents/carers requiring childcare facilities while they are at the workshops/information talks can book a place with the VIP Mobile Crèche Service, who will be at the event all day. Visitors to the exhibition can also make use of the childcare service, if there are spaces available. There is ample free parking at the school. Refreshments and sandwiches will be available during the day (for which a small charge will be made).

For further information or to register interest, contact Elaine King at the Parent Partnership Service, on ☎ **01962 845870** or 💻 enquiries.pps@hants.gov.uk

Anyone interested in exhibiting at this or future Information Days can contact Cay Byford, Contact a Family, ☎ **01252 545345**, or 💻 cay.byford@cafamily.org.uk

YATELEY COUNTRY MARKET will be open at the Monteagle Centre in the Waitrose car park, Yateley from 10 -11.30 am on the following Fridays:

19th and 26th March, 2nd (Good Friday), 16th and 23rd April, and 7th 14th and 21st May



and at the WI Hall behind the Tesco Express store on Fridays, 12th March, 9th April and 14th May : 10 a.m. to 11 a.m.

Tea and coffee available at both venues

For details of how to become a Producer, call in to the Market one Friday morning and have a chat with the Manager, **Jenny Woods**, or ring her on **0118 9732199**

HVA MEMBERS' INFORMATION

Carers Together are launching two new services for carers in Hampshire:



Family Carers' Network for carers of someone with a learning disability

Are you a relative or friend of someone with a learning disability aged 15 years or above? Would you like to have your voice heard? Would you like to meet other people in a similar position? If the answer is "Yes" to any of these questions, we would like to hear from you. We are developing a new network for Family Carers in Hampshire.

"Caring With Confidence"

"Caring with Confidence" is aimed at improving support for carers aged 18 and over in England. You can develop your skills by taking parting in group sessions, completing self study workbooks or accessing online sessions or a combination of all three.

There are seven generic sessions:

Finding Your Way - Caring and Coping - Caring and Me - Caring Day to Day
- Caring and Resources - Caring and Life - Caring and Communicating.

Carers can attend free local sessions starting on Thursday 1st April 2010 (10.00 - 1.00) at the Ark Conference Centre in Basingstoke RG24 9NN for 7 weeks. Help is available with transport/respice costs.

For more information about either of these initiatives including distance learning options for the Caring with Confidence programme, please contact Carers Together at 9 Love Lane Romsey SO51 8DE or call **Tel:** 01794 519495 **Mob:** 07920 506341

Email: admin@carerstogether.org.uk **Website:** <http://www.carerstogether.org.uk>



"A for Film" is a new cinema club for all families with special needs children & their families

"The aim is simple; the lights will be up a little, the sound slightly down and all young people can clap their hands, shout, express themselves and move around as much as they need."

Screenings are held at The Vue Cinema in The Atrium, Camberley. Online Ticket Bookings are suspended, to ensure that only '**A for Film**' members can purchase tickets for the private screenings. Tickets can be pre-purchased by phone on **08712 240240** and are priced at £0.95 each. Films are scheduled to start at 9.30am and doors open at 9am.

For more details contact camberley@vuemail.com or to be added to the mailing list for regular flyers, e-mail Nicky Smith at AforFilm@live.co.uk or call/text **07764 200 446**





Volunteers' Week

Volunteers' Week is a national celebration of volunteers and volunteering which takes place from 1st – 7th June each year. Last year Volunteers' Week celebrated its 25th anniversary; all over the country, voluntary and community groups paid tribute to their volunteers with award ceremonies and parties, and were able to use the occasion as an opportunity to promote and celebrate volunteering, encouraging new recruits to get involved with helping organisations.

To celebrate the 25th anniversary of Volunteers' Week, the Hampshire Network of Volunteer Centres worked jointly to promote a competition for voluntary and community groups to produce an innovative photograph demonstrating volunteering as fun, beneficial, wide ranging, relationship-building and diverse. Judged by a local television personality, the winning photo was of the WI serving tea and cakes at a sponsored bike ride – a traditional volunteering activity - updated by the laughter and warmth shown and the method of serving the tea – directly from the teapot into the bike rider's mouth!

This year, Voluntary and Community groups are encouraged again to show their volunteers – and the general public – how important volunteering is to the community, to service users, and to volunteers themselves. So, what would **you** like to do?

You could hold a thank you party for your volunteers, a tea party, fancy dress, perhaps a social outing; or run an awards ceremony with certificates of achievement in volunteering for your volunteers. You could run a recruitment drive – maybe with the help of a local Volunteer Centre, or take part with other groups in a Volunteer Recruitment Fair, open to the general public, with a chance to generate lots of local interest in volunteering.

Make sure the local media are aware and can run the story, generating lots of publicity for the group; perhaps invite your local MP or a VIP to take part in a your Volunteer week celebrations, or challenge a local business to have an Action Day and get involved in helping you to serve the local community. There are more ideas and pointers available if you register on the Volunteers' Week website: www.volunteersweek.org.uk

If you are running a Volunteers' Week celebration, let your local Volunteer Centre know; we might be able to help with ideas and contacts, or put you together with a group with similar aims, to do something bigger and better!

Form more information on volunteering in Hart contact Sue Vincent on **01252 815652**
or e-mail sue@hartvolaction.org.uk



UPDATES FROM THE HAMPSHIRE NETWORK

Policy and Information Updates from Community Action Hampshire (CAH)

Funding of the Voluntary and Community Sector

In its **Public Funding Cuts in the Third Sector: Scale and Implications** report, the Charity Finance Directors Group states that any reduction in public sector financing, (likely to be substantial) will significantly change the environment for charities. Whilst some working in areas that remain a priority for government (getting people into work, skills, tackling family breakdown or substance misuse) may benefit, others will feel left out in the cold. Those who fare best will be those able to find more efficient and flexible ways of working, and who can show themselves to be part of the solution. See http://www.cfdg.org.uk/cfcg/research_and_briefing_papers.asp Whichever flavour of government is in power come June 2010, however vague the political parties are about where the cuts will come - they are coming. The voluntary and community sector will feel the heat - organisations of all shapes and sizes will face challenges and need to be ready to seize the new opportunities.



Don't cut out Third Sector in stampede for the cheapest deal

Councils should consider the unique skills and benefits the Third Sector has to offer when improving local public services. Addressing the New Local Government Network on 27 January, Communities Secretary John Denham said councils should not ignore the social outcomes the Third Sector can provide such as jobs for the workless or better services, in the stampede to hunt down the cheapest deal. The sector shouldn't just be asked to compete to deliver the current services at the lowest possible cost.

Are large national charities a threat?

CAH carried out an online poll in December asking "To what extent are large national charities a threat to the delivery of services by small local organisations?" 49% of respondents said large national charities have a major impact, 12% think they have a slight impact, and 34% said there is no impact at all.



Winning the contract is a free online public procurement course, which shows participants how to identify business opportunities to supply goods and services to the public sector, explains the public procurement process, and demonstrates how to submit tenders. The course is hosted by Learndirect, and takes a max of 3-4 hours. <http://www1.learndirect-business.com/business-courses/winning-the-contract/>

NOW GET OUT OF THIS!

Alton Maltings Centre, Alton, GU34 1DT

Wednesday, 24th March 2010: 10.00am - 2.00pm

This is a CAH event aimed at helping voluntary organisations plan for how they will manage in an environment of squeezed public sector spending.

E-mail rosie.taylor@action.hants.org.uk for more information or to book a place.

UPDATES FROM THE HAMPSHIRE NETWORK

Health and Social Care Issues

Personalisation is about transforming the way health and social care are delivered, and we will be hearing a lot more about it this year. It is a way of thinking and working which takes as its starting point that every individual is placed to know how their needs, preferences and aspirations can be met. The **Hampshire Personalisation Steering Group** has produced a leaflet, available on the CAH website which briefly describes the personalisation of adult social care services and suggests some actions organisations might take to prepare. It also gives details of voluntary sector representatives on the Hampshire Personalisation Steering Group whom voluntary and community organisations can contact if they would like to talk informally about what personalisation might mean for their organisation. More details at the following web-link:

<http://www.action.hants.org.uk/index.php?id=458>

NHS Operating Framework 2010/11

The next financial year 2010/11 is a pivotal one for the NHS, as it is the last one which will see an increase in funding, averaging about 5%. From then on growth will only be in line with inflation. Various financial incentives are being introduced to encourage efficiencies, savings and a shift from acute services to early interventions and prevention. But it is worth noting that these requirements, taken together with flat growth in real terms on revenue allocations, are set against a local backdrop, where **NHS Hampshire** reports in its December 2009 newsletter that it has seen a further worsening in its financial situation. A CAH briefing paper

on the Operating Framework is available at <http://www.action.hants.org.uk/index.php?id=275> The NHS Hampshire newsletter for Dec 2009 is available at <http://www.hampshire.nhs.uk/about-us/key-documents/212-newsletters>



Hampshire County Council News

Hampshire Action Teams to tackle inequalities

HCC has reviewed the role of its HATs (Hampshire Action Teams) - local teams of County Councillors – introduced back in 2006. Under the plans HATs will aim to find out how they can improve the quality of life for those most in need by addressing areas of inequality. Each of the seven HATs is to receive a portion of a Community Chest of £700,000, based on the population size and need of their area. This will mean that different levels of funding will be available to each HAT. There are seven HATs each consisting of all the elected County Councillors representing that area: Basingstoke and Deane; East Hampshire, Winchester, Havant; Fareham and Eastleigh; Gosport; Hart and Rushmoor; New Forest; Test Valley.

Hampshire County Council plans to improve the way it works with the Voluntary and Community Sector (VCS). HCC has been reviewing its relationship with the sector with a view to improving the way they work with the VCS across all their departments and is now consulting on its draft plan. The draft version of the improvement plan, together with an accompanying statement from HCC chief executive Andrew Smith, can be accessed at <http://www3.hants.gov.uk/voluntarysector> NB: consultation on this draft finishes on 15th March 2010.

UPDATES FROM THE HAMPSHIRE NETWORK

The Big Lottery Fund (BIG) recently announced an additional cash injection of £50 million into its Reaching Communities general grant programme. If you are thinking of applying, then do please read this summary article from BIG.

Do you know what the two most common reject reasons are for Reaching Communities applications? And more importantly, how can you avoid them?

Reject reason 1: Applicants not clearly **evidencing the need** for their project.

How can you clearly evidence need?

BIG's mission statement is, **'we are committed to bringing real improvements to communities, and to the lives of those most in need.'** So your application will need to clearly demonstrate strong evidence of the need for your project. Take the time to look at the guidance and support material that BIG produces for applicants. BIG's factsheet called *Evidencing the need for your project* cites many useful examples of what a grants officer will look for including: relevant and recent statistics /consultation through client focus groups/video diaries/feedback surveys. You can also read the *Reaching Communities nine guidance cards* on how to evidence need.

Reject reason 2: Applicants not clearly identifying the **SMART outcomes** that their project will deliver.

How can you identify SMART outcomes?

BIG is an outcomes funder, this means that BIG expects each project that it funds to deliver **SMART outcomes**. SMART stands for **Specific, Measurable, Achievable, Realistic, and Time-based**. Outcomes are the **change** or **difference** that the project will make to the lives of the beneficiaries. Outcomes are **the results of what you do** rather than the activities/services you provide.

Every applicant needs to design, and more importantly take ownership of their project outcomes, as they will be required to track and monitor their progress towards achieving the agreed outcomes throughout the life of the project.

It is very important that your application form provides the grants officer with a clear unambiguous statement of the project's SMART outcomes. When writing outcomes include information on: **who** will benefit, **the level of change that will take place** (use change words such as reduce, increase, decrease), and **what** has changed. For example, 40 people with mental health difficulties have increased confidence by the end of the project.

Full guidance and further information is available on the Big Lottery Fund web-site
<http://www.biglotteryfund.org.uk>.

Further advice on planning and developing your Reaching Communities or other Lottery funding bids is available from your local CVS Community Development worker.

*For Hart, this is **Caroline Winchurch, Membership Support Officer***

☎ 01252 815652 or ✉ membership@hartvolaction.org.uk

INFORMATION: NEW SERVICES FOR OLDER RESIDENTS IN HART

Maybe you need good advice or just a helping hand?
Are you over 60yrs of age?
Do you live in the Hart District Council area?



If you have answered yes to any of the above then Sentinel Housing should be able to help. Through the 'Supporting People' programme, Hampshire County Council are funding a Community Support Service that aims to assist older people to remain safe and secure within their own home. The Community Support service is open to all, whether you own your own home, or rent from a social or private sector landlord. As long as you are over 60 years of age you can apply. We will visit you in your own home and assess your needs to ensure you are accessing all of the services you are entitled to receive.

Community Support staff can put you in touch with specialist services, referring you to other agencies where appropriate. We can offer a helping hand with tasks that may prove difficult, taking down curtains, a spring clean or sorting out correspondence etc. We will ensure that you are able to maximise your income by supporting you to claim the benefits you are entitled to.

If you are in receipt of a 'means tested' benefit, (housing/council tax benefit or pension credit) you are eligible for this service free of charge. There is an affordable charge if you don't qualify for benefits and the initial assessment is free.

Don't miss out, even the telephone call is free so pick up the phone and call us now on **0800 195 5515**, alternatively email us on care@sentinelha.org.uk. We will aim to answer your enquiry within 2 working days.



Hampshire County Council's Adult Services have developed a new website to help people make the best choices and decisions about their care.

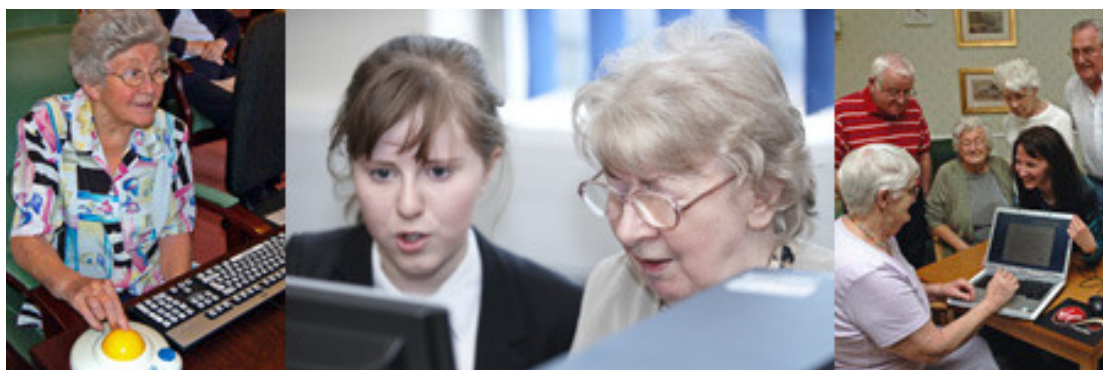
The Care Choice web-site: www.hants.gov.uk/carechoice is part of the Council's aim to personalise its services, and builds on its publications "A Guide to Better Care and Support" and The Guide to Residential Care".

The site allows people to carry out a self-assessment to help them determine what care and support they may require and what is available to them. It contains a wealth of information for carers and those who support friends or relatives in a more informal way. The site includes two search facilities one to find information about care homes in Hampshire and one to find information about organising care at home for Hampshire residents.

The content and layout of the site has been created and further developed by people who already fund their own care, carers, people who receive services from Adult Services and other interested parties.

The site is continually under development and HCC would appreciate all feedback about the site and suggestions for improvements. If you have any comments, then please let Adult Services know at carechoice@hants.gov.uk

“SILVER SURFERS” 2010



17th -21st May 2010 is “Silver Surfers Week” in Hampshire, with computer taster sessions being held in various venues throughout the county. Hampshire County Council want to make this 8th Silver Surfers’ Year the biggest yet, so to find out more, to volunteer, or to run a “Silver Surfers” event yourself, please see further information below.

Your questions	Our answers
What are Silver Surfers events?	They are 'taster' sessions to help people over 50 to get started with using computers and the internet. Find out more at www.hants.gov.uk/silversurfers .
Where do Silver Surfers sessions take place?"	We hold 'free' taster sessions at many libraries, schools, community centres, colleges and other places around Hampshire.
When do these events take place?	Sessions take place all year round - the main Silver Surfers Week is 17 to 21 May 2010 .
What events are available in my area?	We will be updating our website in April 2010 with details of local events www.hants.gov.uk/silversurfers .
How do I book on to a Silver Surfers taster session?	Booking details are listed with the events section on our website.
I would like to volunteer to help run a Silver Surfers session.	Please contact us at computerskills@hants.gov.uk .
How do I register to hold a Silver Surfers event?	Contact us at computerskills@hants.gov.uk and check out the event planning section of our Silver Surfers website.
What is 'Computer Skills for life'?	Computer Skills for life is a new website to help people find out how to use the internet and 'do it online'. Find out more at www.hants.gov.uk/computer-skills .
Can you send me a free 'Computer Skills for life learner pack'.	Send your details to computerskills@hants.gov.uk or phone 0845 603 5638.
I want to run a Computer Skills for life session, can I have a set of learner packs?	Contact us at computerskills@hants.gov.uk .

TRAINING INFORMATION

About ladder4learning



ladder4learning provides a regional workforce development resource for the Community and Voluntary sectors and social enterprises across the South West and South East. The project is funded by the Big Lottery Fund and is delivered by [The Learning Curve](#) (Charity No. 1090735 Company No. 4324686).

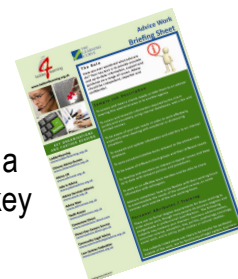
ladder4learning Project, Unit 2, Challemead Business Park, Bradford Rd, Melksham, Wiltshire, SN12 8BU
Telephone: **01225 792505** (10am – 3pm, Mon - Fri. Outside these hours, please leave a message).

E-mail: ladder4learning@learningcurve.org.uk

Website: www.ladder4learning.org.uk

Advice Work Briefing Sheet

Have you ever wondered what advice workers do? Ladder4learning have produced a briefing sheet which outlines the role, personal attributes, training, career development, key organisations and further reading about advice work.



This can be downloaded along with lots of other links and resources on advice and guidance from http://www.ladder4learning.org.uk/resources/advice_and_information

There are also current news stories, funding opportunities and events in the latest newsletter (March 2010 edition) which is available at: <http://www.ladder4learning.org.uk/newsletters>

HART VOLUNTEER BUREAU TRAINING

The Hart Volunteer Bureau is hosting a free training session aimed at addressing the difficulties organisations often face in both recruiting new volunteers and retaining existing volunteers. The course will be held at the Civic Offices, Harlington Way and includes lunch.

Retaining Volunteers - Thursday 25th March 2010 – 9.15- 3-00pm

Course material includes understanding what motivates volunteers, what factors can lead to a loss of motivation, the need for volunteer agreements and how to create them, volunteer supervision and rewards.



For more details please contact
Sue Vincent, Tel: **01252 815652** e-mail sue@hartvolaction.org.uk

TRAINING INFORMATION

Learning Highways

The direct route to knowledge and skills

Hart Voluntary Action has joined forces with 4 other local CVS's (Community First East Hampshire, Rushmoor Voluntary Services, Test Valley Community Services and Winchester Area Community Action) to promote learning and training workshops for the voluntary and community sector in our part of the county.

Here's what's available over the coming two months. For more information, please contact Chris Turner at Community First East Hampshire on ☎ **01730 710017** or ✉ bookings@cfeh.org.uk

Event	Where	When	Who
Basic IT (Microsoft Publisher)	Horndean	19 March 2010 09.30 – 15.30	Community First East Hampshire
IT – The Wonderful World of Google	Alton	23 March 2010 09.30 – 15.00	Community First East Hampshire
Retaining Volunteers	Fleet	25 March 2010 09.15 – 15.00	Hart Voluntary Action
Project Management	Winchester	25 March 2010 09.30 – 13.00	Winchester Area Community Action
IT – Finding Your Way around Microsoft Office	Beech, Nr Alton	26 March 2010 09.30 – 15.30	Community First East Hampshire
Personal Safety and Lone Working	Grayshott	30 March 2010 18.30 – 20.30	Community First East Hampshire
Effective Representation	Rowlands Castle	1 April 2010 10.00 – 13.00	Community First East Hampshire
MiDAS (Minibus Driver) Training/ Refresher	Farnborough	28 April 2010 09.00 – 15.00	Rushmoor Voluntary Services

NB Please check as prices for these courses will vary

As we go to press, HVA will have run its first briefing session on the new **Vetting and Barring Scheme** and its impact on the voluntary and community sector.

If you would like to attend a briefing session on in the future (not more than 2 ½ hours), please let Caroline Winchurch at HVA know on ☎ **01252 815652** or ✉ membership@hartvolaction.org.uk Please specify whether you would like to attend a day-time or evening briefing.

Want to act on climate change?

Thousands of communities are doing their bit - perhaps now is the time to join them?

The Green Communities programme from the Energy Saving Trust can show you how. Membership of the programme can help voluntary organisations and local communities to cut carbon emissions, tackle climate change and save money. You may already be an established energy saver or be looking to set up a new local project. Either way we can help – and membership is 100% free.

Become an member and benefit from:

Exclusive advice and information

Free training courses on the following:

- * Finding Out About Energy (entry level training for community groups)
- * Making it Happen (next level training for groups wishing to pursue a project and linking energy professional with community groups)
- * Planning for Success
- * Energy Auditing
- * The Planning Process (How does it work and what are the implications for community energy work?)
- * Old or Listed Buildings (Learn about specific energy issues within these buildings and how to reduce their carbon footprint)
- * Income generation models for community energy projects.



Expert consultation for energy projects

Help with finding and applying for funding

Inspirational stories from other members

Community Carbon Footprint tool

“Green Community Heroes” – recognition awards in association with the Guardian newspaper



How can I join?

Visit www.energysavingtrust.org.uk/community or call free on **0844 848 0077**

HART VOLUNTARY ACTION TEAM

Chief Executive	Steve English
Administrator	Karen Harrie
Membership Support Officer	Caroline Winchurch
Mental Health Projects Officer	Gillian McCorry
Mental Health BME Development Officer	Amanda Lee
Volunteer Development Officer	Sue Vincent
Finance Officer	Jo Cater
Horticultural Garden Officer	Pat Nield
Garden Project Mentor	Amanda Conlon
Website Administrator	Richard Thomas

Sunshine & Showers Facilitators

Maggie Thompson - Jenny Bradley - Linda Lee

Mid-Week Club - Mental Health Support Workers

Christine Sell - Mandy Smith

Mental Health User Development Service, The Well-Being Centre, Frimley

Mental Health User Development Officer	Judi Page
Support Time and Recovery Worker	Zoe Lee
Administration	Jilly Styles / Nicky Lankford

Dates for Your Diary

Hart Mental Health Forum - *Function Room, Ground Floor, Harlington Centre, Fleet*

Tuesday, 16th March 2010 - 10.00 am - 12.00 pm

Hart Volunteer Recognition Event - *Civic Offices, Fleet*

Thursday, 15th April 2010 - 7.00 pm

Hart Voluntary Sector Forum - *Civic Offices, Fleet*

Monday, 10th May, 2010 - 10.00 am - 12.30 pm

Monday, 19th July, 2010 - 10.00 am - 12.30 pm

Monday, 8th November 2010 - 10.00 am - 12.30 pm

HVA Annual General Meeting - *Civic Offices, Fleet*

Wednesday, 29th September 2010 - 12.00 pm - 2.30 pm

Deadlines for articles to be included in future editions of Hart Matters

14th May 2010 / 13th August 2010 / 12th November 2010

HART MATTERS

is grateful to the CVS network for much of the information contained in this newsletter.

The opinions expressed in Hart Matters are not necessarily those of Hart Voluntary Action.

We are always pleased to include contributions from our readers,
but we retain the right to edit all articles.